

EllaBella Productions

Satisfaction Survey

Event Date: Saturday, March 14, 2009
Event Type: Wedding
Event Location: Radisson Hotel Rockford
Event Staff: EllaBella Productions Staff

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Videographer: Excellent
Promptness of your Videographer: Excellent
Professionalism of your Videographer: Excellent
Videographer's Appearance: Excellent
Video Camera Appearance: Excellent
Video Camera Output: Excellent
Incorporation of Your Expectations: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Cooperation with Other Vendors: Excellent
Overall Rating: Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

We love the videos!

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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