

EllaBella Productions

Satisfaction Survey



Event Date: Saturday, June 12, 2010
Event Type: Wedding & Reception
Event Location: 0) q ~ i æ ^ Æ U & @ e { à ~ i * , WI
Event Staff: Lee & Matt

Quality of Customer Service via Telephone: Good
Quality of Customer Service via Internet: Good
Quality of Customer Service at Event: Good
Friendliness of your Videographer: Excellent
Promptness of your Videographer: Excellent
Professionalism of your Videographer: Excellent
Videographer's Appearance: Excellent
Video Camera Equipment Appearance: Excellent
Quality of Video: 0c&^||^} c
Creativity of Editing: 0c&^||^} c
Incorporation of Your Expectations: Excellent
Overall Customer Service: Excellent
Overall Planning Assistance: Excellent
Cooperation with Other Vendors: Excellent
Overall Rating: Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? No



Survey Submitted on Tuesday, September 21, 2010